ACAChamp Upgrade FAQs

Why is the ACAChamp website being upgraded? The ACAChamp website is undergoing an upgrade to ensure we continue to comply with the latest ACA regulation updates and maintain the highest data security standards. This upgrade will also enhance the user experience through improved navigation and faster load times, while introducing new features for more efficient compliance management.

When will the new website upgrade be completed? The upgrade is scheduled to be completed soon, with efforts focused on minimizing disruptions and ensuring a smooth transition.

What new features will the upgraded website include? The upgraded website will introduce new tools and resources to streamline your compliance processes and improve user interactions.

Will training be provided for the new website features? Yes, comprehensive guides will be available in the how-to-guides section of ACAChamp.com. Additional support will be available to help you become acquainted with the new features and enhancements.

How will the upgrade affect my current services? Your current services will continue uninterrupted. The upgrade is designed to enhance the platform without affecting your ongoing activities.

Can I access my data during the upgrade? Yes, your data will remain secure and accessible throughout the upgrade process.

How will the login process change with the new ACAChamp website? With the upgrade, the login process will be slightly different. You will now use your email to log in. This change is part of our efforts to enhance user security and convenience. Using your email to log in allows for quicker account recovery and more security features such as two-factor authentication.

Will I need to use a dual authentication code for login? Yes, as part of the new security measures, a dual authentication code will be required when logging into your account. This is an additional layer of security to protect your account.

What security measures are in place during the transition? Robust security protocols are being implemented, including encryption, access controls, and monitoring systems to safeguard data during the transition.

What should I do if I encounter issues or want to provide feedback about the new website? Your consultant is ready to assist you with any post-upgrade issues or questions.